



TERMS AND CONDITIONS

Driver & License requirements

- Passport or national ID card
- Driving license. (Drivers must possess a full driving license and have at least three year of continuous driving experience)
Age requirements: 24-70 year
- Credit card

Insurances Policy

Casco Insurance (CI)

All our vehicles are insured against liabilities with third parties

If our vehicle is damaged by another car (found guilty), Casco Insurance shall not cover it, but the Faulty Driver's Insurance Policy (as a third party) shall. A police report should be filed according to the applicable law.

If our vehicle is damaged by the car driver who has it in use (found guilty), Casco Insurance shall cover 80% and the client shall cover 20%, always filing the required documents according to the applicable law from the Police Station's expertise in which the client describes all details the accident in the standard forms.

Full Coverage Insurance (FCI)

Click & Rent offers an insurance package for Full Coverage in case of an accident (collision, overturning), damage in parking, natural disasters (storm, hail, lightning) , fire, theft.

Does not cover:

- CI and FCI does not cover damages of these parts: tires, damage underside of chassis (because this kind of damage is caused only from the carelessness of the car driver), damage or burning car interior
- CI and FCI does not cover the damages caused by the car driver under the effect of alcohol or of different drugs
- CI and FCI does not cover damages caused by drivers who are not authorized in a written form to use the car.
- CI and FCI does not cover damages or lost key and car documents.

In both cases, the police report is required, if the client does not file a police report, CI and FCI are not valid. (The client must pay all the monetary value of the damage according to the bill).



Payment Policy

- Payment will be cash or Cards (Accepted cards MasterCard and Visa)
- No deposit required

Cross-Border and Boundary rules

- Cross-border travel is allowed on request. A cross-border fee €60.00 will apply. You are NOT allowed to travel to Serbia, Bosnia & Herzegovina, Romania and Bulgaria

One-way rules

- If you arrange to pick the car up in one location and drop it off in another, the car hire company may charge a one-way fee

Additional Driver and Extra

- A Charge will be applied the fee 5 Euro/day for Additional Driver for persons which have a valid driving license.
- Child seats (upon request): for 5 Euro/day.
- Winter chains 20 Euro for rental

Fuel conditions

- The car is dropped off with the same amount of fuel that it had before the use.

Mileage

- Unlimited within Albania.
- Outside of Albania is a subject of confirmation from the company.

No Show

- Click Rent will keep the car booked for you up to 2 hours after the indicated time of the reservation otherwise the car will be cancelled and will be classified as No Show and the vehicle will be available to other clients.